



BAD HOTEL

ÜBERLINGEN



Service Guide A-Z

A

- Adapters** Do you need an adapter for international plugs? You are welcome to borrow it at the reception.
- Allergies** For People with allergies, we offer allergy-friendly duvets and pillows. Please let us know before your arrival.
- Arrival** Our rooms are available from 4 p.m. on the day of arrival.

B

- Bathrobe** We will be happy to provide you with bathrobes in your room during your stay in the standard sizes M/L. If you would like a different size, please let us know.
- Bathroomstools** are available in every room.
- Bellhop** Our bellhop will be happy to help you with your luggage and accompany you to our reception.
- Bike Rental** During your stay, e-bikes are available for a fee and according to availability. City bikes and other special e-bikes can be rented from the local Weidemann bike rental company (Rengoldshauserstr. 9, 88662 Überlingen, Tel.: +49 7551 948255).
- Blankets** Cleaned woolen blankets can be found in the cupboard. Would you like another duvet? Please contact us.
- Bodensee Card** Travellers receive the "Echt Bodensee Card" through the visitor's tax levy, with which they enjoy numerous discounts and benefits throughout the Lake Constance district. www.echt-bodensee.de
- Breakfast** In our restaurant you can expect a rich breakfast buffet every day. From Monday to Sunday you can enjoy our breakfast from 07.00 to 10.30 a.m.

C

- Careproducts** During your stay, we will pamper you with products from RITUALS.

Casa Cosmetica	You can find a separate building in front of our Villa Seeburg. Here we offer you a cooperation with "Casa Cosmetica". The cosmetic institute offers many different cosmetic treatment options. Further information can be found directly at: www.casa-cosmetica.eu Appointments can be made at: Tel: +49 (0) 7551/9472133 Mobile: +49 (0) 170-8015597 or info@casa-cosmetica.eu .
Charger	Do you need a charging plug for your mobile phone or other electronic electrical appliances? Please speak to your colleagues at the reception.
Check-out	We offer our guests a self Check-Out service on request. Next to the reception you will find our self Check-Out box. Here you can safely deposit the room keys and your credit card information to pay the bill without having to visit our reception. We will be happy to answer any questions you may have in advance.
Children	Games and painting materials can be borrowed. On request and subject to availability, we will be happy to provide you with Bottle warmer, baby cot, changing mat, diaper trash can or stroller/buggy available.
City Tax	Überlingen is subject to visitor's tax. The visitor's tax is levied separately according to the applicable tariff of the city of Überlingen. Guests receive the "Echt-Bodensee Card" with various discounts through the visitor's tax. Further information: www.echt-bodensee.de
Contact Details	Reception Tel.: +49 (0) 7551 837-0 info@bad-hotel-ueberlingen.de Restaurant Tel.: +49 (0) 7551 837-138 restaurant@bad-hotel-ueberlingen.de

D

Departure	We kindly ask you to vacate the rooms by 11 a.m. on the day of departure. For a later check-out, please contact the reception.
Dogs	Your four-legged friend is welcome. We charge € 30.00 per day for your dog. We will be happy to provide you with a dog blanket and a bowl for your dog. If you leave your dog alone in the room, we ask you to hang the "Dog in the Room" sign on the door from the outside.

E

E-Charging	We offer our guests charging facilities for e-bikes in our bicycle garage.
Eco friendly	If you do not want to have your room cleaned, you will receive a € 5.00 voucher for our Restaurant Rotunde.

- Environment We strive to use resources as sustainably as possible and offer you a voucher with "no cleaning" in your room.
- Excursions For excursion tips around Lake Constance, the reception team will be happy to help you. In addition, we offer flyers for many excursion destinations in a separate brochure stand. For more information, please visit:
www.ueberlingen-bodensee.de
www.bodensee.de/ausflugsziele
www.echt-bodensee.de

F

- Fire Alarm Please note the emergency instructions in your room. Stay calm and please go to the assembly point.
- Fire Extinguishers Are located on each floor. You can find the exact location in the escape plans in your hotel room and in the hotel corridors.
- Fitness Private Would you like to book a private fitness trainer or physiotherapist? We offer you a cooperation with our partner Fitness Private. Information about the offers and appointments at:
www.fitnessprivate-ueberlingen.de
Email: ueberlingen@fitness-private.de
Tel.: +49 (0) 7551 837 633
- Fitness Room Our fitness room is located in our Villa Seeburg. This is available to you during your stay free of charge and without prior appointment daily from 8:00 a.m. to 10:00 p.m.

G

- Golf Would you like to play golf? We are happy to recommend the golf course in the neighbouring village of Owingen: www.golfclub-owingen.de. Also recommended: Röschuschof Golf Club in Deggenhausertal: www.golfclub-rochushof.de

H

- Hygiene Have you forgotten something? Toothbrush or razor? Please speak to our team at the reception.

I

- Internet We offer free Wi-Fi during your stay. Please select the Wi-Fi "Bad Hotel" and simply confirm our terms and conditions.
- Internet Devices During your stay, we offer you a various devices for a deposit.

Ironing We are happy to iron your laundry on request for a fee. If you are in a hurry, we will iron your garment within an hour of availability. Alternatively, we will be happy to bring an iron/ironing board to your room free of charge. Please report to the reception.

L

Lake Constance From our villa garden you have direct access to the lakeside. Bathing facilities can be found in the nearby Strandbad West or the Bodensee Therme.

Laundrychange We want to make a contribution to the environment. We usually offer a linen change every three days. If you do not wish this, please let us know. On request, we also change your laundry daily.

Laundryservice We organize the laundry service for you. Please speak to our team at the reception. Please fill the laundry into the laundry bag that is available in your room. For prices and further information, please refer to the price list.

Library We offer our guests a library in the lobby.

Lost Property Please speak to the team at reception.

Loungers In our villa garden, loungers are available directly on the beautiful Lake Constance.

Luggage If you would like to leave your luggage with us, please contact the reception team. Our team will also be happy to help you with your luggage.

Luggage Service We offer our guests a free luggage service.

M

Massages Please contact our cooperation partner Antje Gruler
Information about the offers and appointments at:
www.saiyona.de
Tel.: 0049 (0) 160 96419561

Maxibar On the ground floor at the night entrance, a maxi bar with snacks and other drinks is available for you around the clock.

Minibar The filling of the minibar is for a fee. Our housekeeping team will replenish your minibar daily. You are welcome to have the minibar filled individually according to your wishes. For information on prices, please refer to the minibar price list in your room.

N

Newspapers Daily local newspapers are available at reception for a small service fee.

Night Lights You can get a night light at the reception on request.

P

Parking	Parking is available to our guests for a fee and subject to availability. Unfortunately, a reservation is not possible.
Payment	You can pay your bill in cash, by EC or by credit card. We accept: Master Card, VISA, American Express and Maestro.
Photocopies	If you need copies, please contact our team at the reception. You can get these for a small fee.
Pillow Menu	For a restful night's sleep, we offer a selection of different, high-quality pillows. Please contact the reception team.
Playstation	During your stay, you can rent game consoles with various games for a rental fee.
Postage	Stamps can be purchased at the reception. You are also welcome to hand in your mail there.
Prices	All prices mentioned include VAT.
Public Transport	Überlingen is subject to visitor's tax. Leisure travellers receive the Echt Bodensee Card at the reception. With this, public transport can be used partly free of charge. For more information, please visit: www.echt-bodensee.de/planen/echt-bodensee-card

R

Reception	Our reception is available for you around the clock.
Room Service	You are welcome to enjoy small snacks and drinks or your breakfast in the room for a fee. Drinks are served 24 hours a day for a service charge in your room.

S

Safe	Most of our rooms are equipped with a safe.
Sauna	Our sauna is open daily from 10 a.m. to 10 p.m. Please let the reception know if you want to use it. Due to energy-saving measures, it is not on permanently. A lead time of 30 minutes is required.
Sewing Service	If necessary, sewing kits are available in your closet free of charge. For smaller sewing jobs (sew on the button) we are happy to help depending on availability. Please contact us.
Shoe Shine Service	In all buildings you will find an automatic shoe shine machine. We also offer you additional shoe cleaning utensils free of charge in your room.
Slippers	Loungers are available for you in your room free of charge.
Smoking	Smoking is not permitted in the entire hotel complex. Smokers will find ashtrays in the outdoor area of the hotel.

T

- Tablereservation** We ask you to make your table reservation as early as possible, as unfortunately we cannot always implement all seat requests due to the booking situation. You can reach the restaurant from your room by calling 138.
- Taxi** Need a taxi? We will be happy to assist. If there is a need, we offer to book taxi rides for you.
- Telephone** For external calls, please dial 0 in advance. If you would like to be called directly to your room, you can do so as follows:
Tel.: +49 (0) 7551 837 and your room number.
- Towels** You would like a daily towel change, please place used towels on the floor or contact us if you would like more towels.
- Trouser Press** We will be happy to provide you with a trouser press free of charge.
- T&C** Our General Terms and Conditions (GTC) can be found on our website: www.bad-hotel-ueberlingen.de or at the reception.

U

- Umbrella** We will not leave you out in the rain and will be happy to offer our guests an umbrella at the reception if necessary.

V

- Voucher** Give the gift of time and relaxation. You can get individual vouchers at our reception: Alternatively, you can also purchase them on our homepage: www.gurado.de/bad-hotel-ueberlingen

W

- Wake-up call** We will be happy to wake you up via your room telephone. Please contact the reception.

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